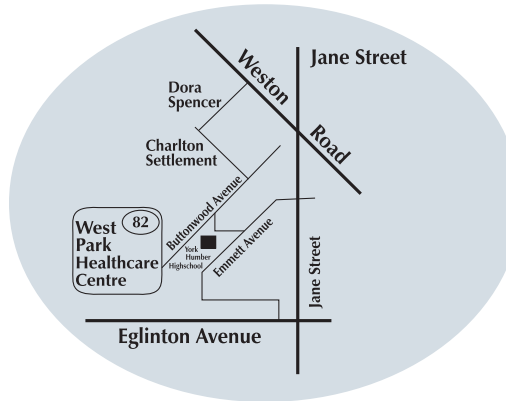


Other Things You Should Know



For Information, Directions:

(416) 243-3600, ext. 2980

Foundation (for charitable donations):

(416) 243-3698

Visiting Hours: 11:00 am – 9:00 pm daily

On-site services:

Chaplaincy: 9:00 am – 5:00 pm daily,
(416) 243-3600, ext. 2168

**Hairdressing/
Barber Shop:** Appointments made by calling
(416) 614-9494, ext. 119

Gift Shop: 10:00 am – 3:00 pm daily,
(416) 243-3600, ext. 2230

Library Services: 1:00 – 3:00 pm

Client Computer Services: 9:00 am – 4:00 pm
Mon. to Sat. (closed Wed.)

TTC: (416) 393-4636

Wheel Trans Customer Service: (416) 393-4111

Wheel Trans Reservations: (416) 393-4222



**82 Buttonwood Avenue
Toronto, ON
Phone: 416-243-3600
Fax: 416-243-8947
www.westpark.org**



Regional Multiple Sclerosis Service

*Residential care for
people with multiple
sclerosis (MS)*

Large Print text of this
brochure is available
from Public Relations.



The Canadian Council on Health Services Accreditation (CCHSA) is a non-profit, non-government organization that helps health service organizations across Canada examine and improve the quality of the care and services they provide to their clients. Health service organizations are assessed against national standards every three years. Accreditation is consumers' assurance of quality care.

What is the Regional Multiple Sclerosis Service?

Recognizing that no two people are affected by multiple sclerosis (MS) in the same way, West Park Healthcare Centre's Regional Multiple Sclerosis Service provides long-term residential patient care for people with MS. The goal of the service is to improve an individual's independence and quality of life.

Who are our patients?

- Patients of the Regional MS Service are adults (18 years of age and older) with multiple sclerosis.

What do we provide?

There are two types of care for patients with multiple sclerosis:

- **Adult Physically Disabled Residential** care and support for people with MS who are experiencing personal and physical challenges and are unable to live in the community, but who are still able to direct their own medical and nursing care. Residents receive a comprehensive assessment of their health status and work with the health care team to develop a personalized care plan designed to promote as much independence in daily care as possible. The service provides an opportunity for increased social interaction through a variety of activities and recreational programs that enhance a patient's quality of life.

- **Complex Continuing Care Service**

Specialized residential care for people with MS who are experiencing personal and physical challenges such that they are completely dependent on assistance for their care and, therefore, are unable to live in the community.

Who provides these services?

- Our Regional MS Service team of health care professionals includes medical specialists, nurses, physicians, recreation therapists, a case manager, chaplain, occupational therapist, physiotherapist, pharmacist, psychologist, speech-language pathologist and social worker.
- Additionally, West Park has a variety of specialty services and clinics that Regional MS Service patients can access, including, dentistry, feeding and swallowing assessment and urology (bladder and kidney care).

How do you access the Regional MS service?

- For information about the Regional MS Service, please call the Admitting department at West Park Healthcare Centre at (416) 243-3632.

What is the cost of this service?

- The cost of standard ward accommodation (where four people share one room) is covered for patients with a valid Ontario Health Insurance Plan (OHIP) card issued by the provincial Ministry of Health and Long-Term Care.

- The Ministry of Health and Long-Term Care requires an additional daily complex continuing care copayment, which is subject to change (a 30-day notice of increases will be provided).
- Additional fees are charged for semiprivate (two people share one room) and private (one person per room) accommodation; details are available from West Park's Financial Services department at (416) 243-3600, extension 2077.