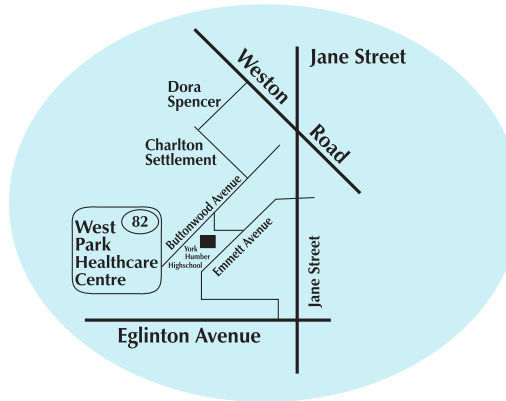


Other Things You Should Know



Prosthetic and Orthotic Services:

Custom-made artificial limbs and orthopaedic devices to improve health and quality of life.

Large Print text of this brochure is available from Public Relations.



The Canadian Council on Health Services Accreditation (CCHSA) is a non-profit, non-government organization that helps health service organizations across Canada examine and improve the quality of the care and services they provide to their clients. Health service organizations are assessed against national standards every three years. Accreditation is consumers' assurance of quality care.

For Information, Directions:

(416) 243-3600, ext. 2980

Foundation (for charitable donations):

(416) 243-3698

Visiting Hours: 11:00 am – 9:00 pm daily

On-site services:

Chaplaincy: 9:00 am – 5:00 pm daily,
(416) 243-3600, ext. 2168

Hairdressing/ Barber Shop: Appointments made by calling
(416) 614-9494, ext. 119

Gift Shop: 10:00 am – 3:00 pm daily,
(416) 243-3600, ext. 2230

Library Services: 1:00 – 3:00 pm

TTC: (416) 393-4636

Wheel Trans Customer Service: (416) 393-4111

Wheel Trans Reservations: (416) 393-4222



82 Buttonwood Avenue

Toronto, ON

Phone: 416-243-3600

Fax: 416-243-8947

www.westpark.org

What is the Prosthetic and Orthotic Service?

- West Park Healthcare Centre's Prosthetic and Orthotic Service is a full-service manufacturing facility where certified and specially trained staff design and build state-of-the-art prostheses (artificial limbs) and orthoses (orthopaedic braces) to improve the quality of life and independence of our patients.

Who are our clients?

- Clients of West Park's Prosthetic and Orthotic Service are adults (18 years of age and older) who have:
 - ~ undergone limb amputation and would benefit from the use of an artificial replacement (prosthesis);
OR
 - ~ a neurological, muscular or skeletal impairment where mobility and independence can be improved by the use of an orthopaedic brace (orthosis).

What services do we provide?

- For in-patient amputees, a temporary prosthesis is created and carefully fitted during the early stages of a West Park rehabilitation program.
- Staff monitor the fit of the prosthesis and make necessary adjustments.
- Upon discharge from West Park, regular follow-up is provided until the

patient is ready to be fitted with a permanent prosthesis.

- Out-patient amputee and orthopaedic brace service (provided through a clinic held five times a month) includes:
 - ~ a personal assessment of a client's needs by the West Park Healthcare Centre team;
 - ~ prescription recommendations and manufacture of prosthetic limbs and orthopaedic braces;
 - ~ consultations with West Park's orthopaedic specialists;
 - ~ recommendations for modification, adjustment or replacement of existing assistive devices, as appropriate.

Who provides these services?

- Our Prosthetic and Orthotic Service team of health care professionals includes prosthetic/orthotic clinicians and technicians certified by the Canadian Board for Certification of Prosthetists and Orthotists.

How do you access this service?

- For information about accessing the Prosthetics and Orthotics Service, please call (416) 243-3614 or 1-800-350-8706.

What is the cost of this service?

- The Ontario Ministry of Health and Long-Term Care's Assistive Devices Program (ADP) will cover the cost of the device up to a maximum amount (depending on the device) for those patients with a valid Ontario Health Insurance Plan (OHIP) card issued by the Ministry of Health and Long-Term Care.
- Clients are responsible for payment of any costs associated with the device, its components, service or repairs that is not covered by ADP.
- For more information about the Assistive Devices Program and other potential sources of financial assistance, please contact the ADP at (416) 327-8804.