

What is the cost of this service?

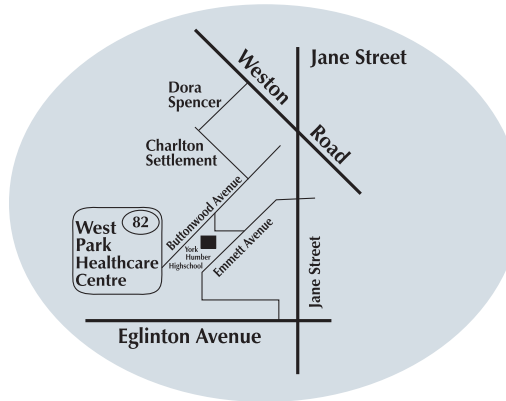
- Most costs associated with West Park's Ambulatory Care Service are covered for patients with a valid Ontario Health Insurance Plan (OHIP) card issued by the provincial Ministry of Health and Long-Term Care.
- In some cases, additional payment is required. Please ask for information prior to booking an appointment.
- For further information about West Park's Ambulatory Care Service, please call (416) 243-3600, ext. 2134.

Large Print text of this brochure is available from Public Relations.



The Canadian Council on Health Services Accreditation (CCHSA) is a non-profit, non-government organization that helps health service organizations across Canada examine and improve the quality of the care and services they provide to their clients. Health service organizations are assessed against national standards every three years. Accreditation is consumers' assurance of quality care.

Other Things You Should Know



For Information, Directions:

(416) 243-3600, ext. 2980

Foundation (for charitable donations):

(416) 243-3698

Visiting Hours: 11:00 am – 9:00 pm daily

On-site services:

Chaplaincy: 9:00 am – 5:00 pm daily,
(416) 243-3600, ext. 2168

**Hairdressing/
Barber Shop:** Appointments made by calling
(416) 614-9494, ext. 119

Gift Shop: 10:00 am – 3:00 pm daily,
(416) 243-3600, ext. 2230

Library Services: 1:00 – 3:00 pm

TTC: (416) 393-4636

Wheel Trans Customer Service: (416) 393-4111

Wheel Trans Reservations: (416) 393-4222



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Toronto, ON
Phone: 416-243-3600
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www.westpark.org



Ambulatory Care Service

*Out-patient clinics
and services for people
who live in the
community*

What is the Ambulatory Care Service?

- West Park's Ambulatory Care Service is designed for people with complex and ongoing health problems who, from time to time, need help to maintain or improve their health and quality of life.
- The service is divided into three areas:
 - ~ Out-patient Clinics
 - ~ Specialized Services
 - ~ Diagnostic Services

Who are our patients?

- Patients of West Park's Ambulatory Care Service are adults (18 years of age and older) who:
 - ~ need some assistance with activities of daily living in order to continue living independently in the community; or
 - ~ need ongoing care or treatment after discharge from a hospital.

What do we provide?

- **Out-patient Clinics include:**
 - ~ **Amputee Clinics** - Assistive Devices Program (ADP) authorized mobility aids (except wheel chairs) and amputee assessment and follow-up clinic.
 - ~ **Augmentative and Alternative Communication Clinic** - for patients with severe communication disorders. Provides assessment of communication challenges (including speaking, writing or using the telephone), prescription of

technology and training in strategies to enhance communication.

- ~ **Audiology Clinic** - audiological assessments, hearing aid recommendations, aural rehabilitation
- ~ **Neurological Assessment and Follow-up Clinic** - physiatrist assessment and treatment of individuals with neurological disorders
- ~ **Out-patient Rehabilitation Clinic** - physiotherapy, occupational therapy and/or speech language pathology. Assessment and treatment of individuals with impairments as a result of amputation or complex musculoskeletal disorders or neurological disorders
- **Specialized Services** are available to West Park in-patients and Day Hospital patients. These services include:
 - ~ **Medical Specialty Out-patient Clinic:** Respiriology
 - ~ **Medical Specialty In-patient Clinics:** Dentistry, ENT (ear, nose and throat), Gynaecology, Optometry (general vision and eye glass prescriptions), Surgical Assessment/Follow-up and Urology.
- **Diagnostic Services** use technology to help diagnose diseases and monitor ongoing health problems. These are available by physician referral only: Diagnostic Imaging - radiography and fluroscopy

Who provides these services?

- West Park's Ambulatory Care Service is provided by a team of health care professionals that includes an audiologist, client care attendants, communicative disorders assistant, nurses, occupational therapists, physicians, physiotherapists, rehabilitation assistants, speechlanguage pathologists, students, and a biomedical engineer, chiropodist, computer specialist, dentist, optometrist and social worker.

How do you access this service?

- Any physician, health care agency or hospital may refer a patient to any of the out-patient clinics or diagnostic services. Specialty clinics are available only to in-patients and Day Hospital patients.
- Patients must have a valid Ontario Health Insurance Plan (OHIP) card issued by the provincial Ministry of Health and Long-Term Care.
- Some services give referral priority to patients living in Northwest Toronto.